



# SAN JOSE POLICE DEPARTMENT

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## TRAINING BULLETIN

**TO: ALL DEPARTMENT PERSONNEL**

**FROM:** Anthony Mata  
Chief of Police

**SUBJECT: LANGUAGE ACCESS PLAN**

**DATE:** May 5, 2023

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Bulletin #2022-017

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In 2018, the Department developed the San Jose Police Department Language Access Plan to address the need for effective and accurate communication between its personnel and the community it serves. The Plan is a resource for Department members when providing services to, or interacting with, individuals who are Limited English Proficient (LEP). The Plan was recently reviewed to ensure it is current and consistent with Executive Order 13166, Title VI of the Civil Rights Act of 1964, and the Omnibus Crime Control and Safe Streets Act of 1968. After the plan was reviewed, it was noted some changes were needed. A link to the updated plan is provided below.

In accordance with the Language Access Plan, Department members will take reasonable steps to provide LEP individuals with timely and meaningful access to available programs, services, and benefits (as described in the Plan). Department members will use internal resources prior to seeking external resources for LEP individuals.

All Department members should review and become familiar with the updated [2023 Language Access Plan](#).

Anthony Mata  
Chief of Police

AM:PH:GB